

# INFRASTRUCTURE FOR OPEN-SCIENCE

## A.I. IN DIALOGUE SYSTEMS

---

Jakub Koperwas, CEO

Łukasz Kobyliński, CSO



Professional IT  
Education  
(since 2008)

IT Events

sages

IT Solutions for  
Research  
Management

Data analysis &  
machine learning  
4 business



# Postgraduate Studies Programmes

- we are the co-organizers of [Big Data technical postgraduate studies](#) at the Warsaw University of Technology
- the [Big Data for Management postgraduate studies](#) at the Koźmiński University.
- and the [Geostatistics postgraduate studies](#) at the Cardinal Stefan Wyszyński University in Warsaw

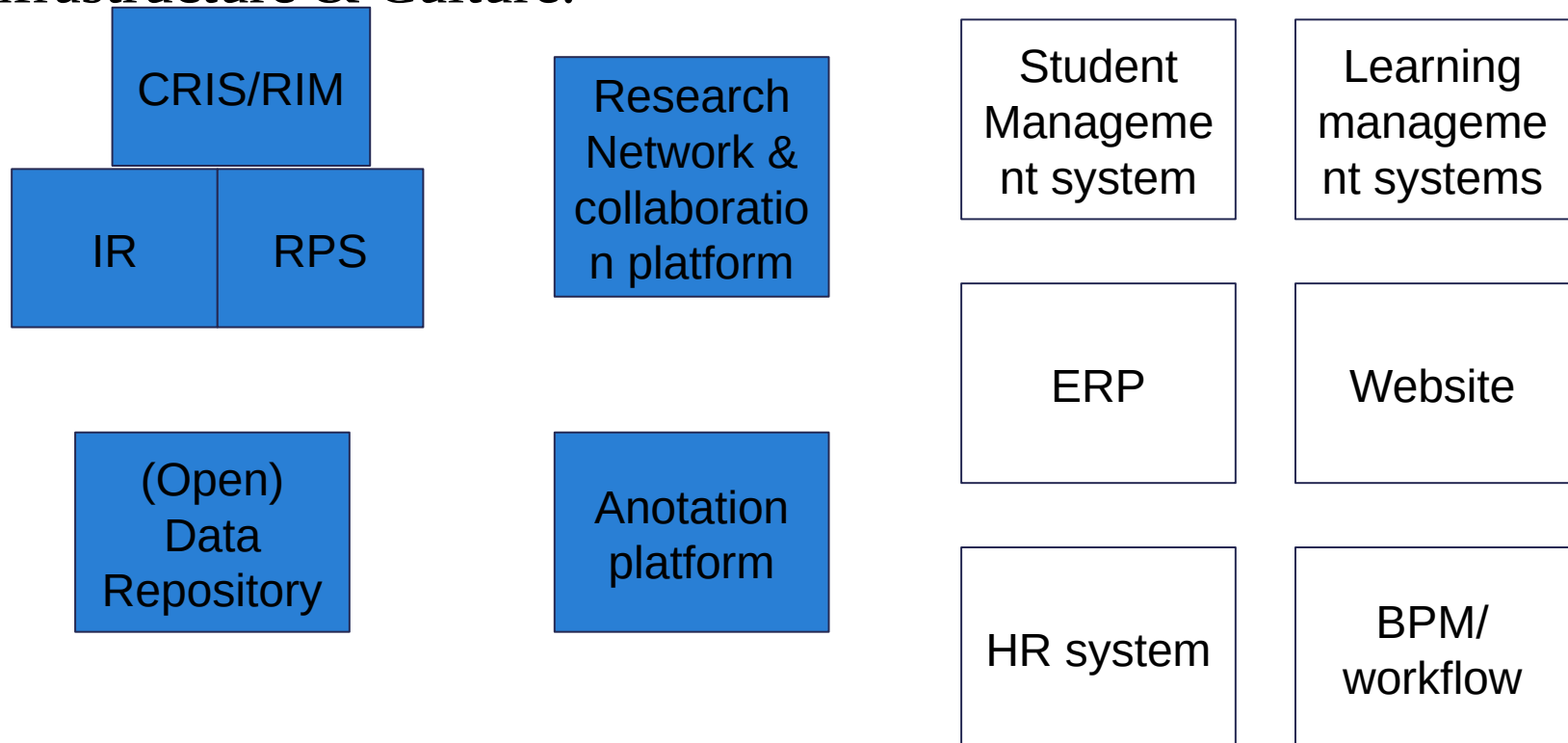
**Warsaw University  
of Technology**



KOZMINSKI UNIVERSITY

# Infrastructure for Research Management

As a **service provider and contributor of Omega-PSIR CRIS system** we help organizations with optimizing their research infrastructure & Culture.



# Products

**Warsaw University  
of Technology**



**sages**



IR+CRIS+RPS



**Labellery.**

# RIM Goals

## Archivisation&Sharing

- Collect research outputs
- Both outputs & Matadata
- Promote Open Access
- Promote Open Data
- Increase productivity of your institution by internal-resource sharing
- Increase your visibility by more citations

## Visibility

- Promote research being done
- Build a reputation
- Attract researchers
- Attract PhD students
- Attract funders

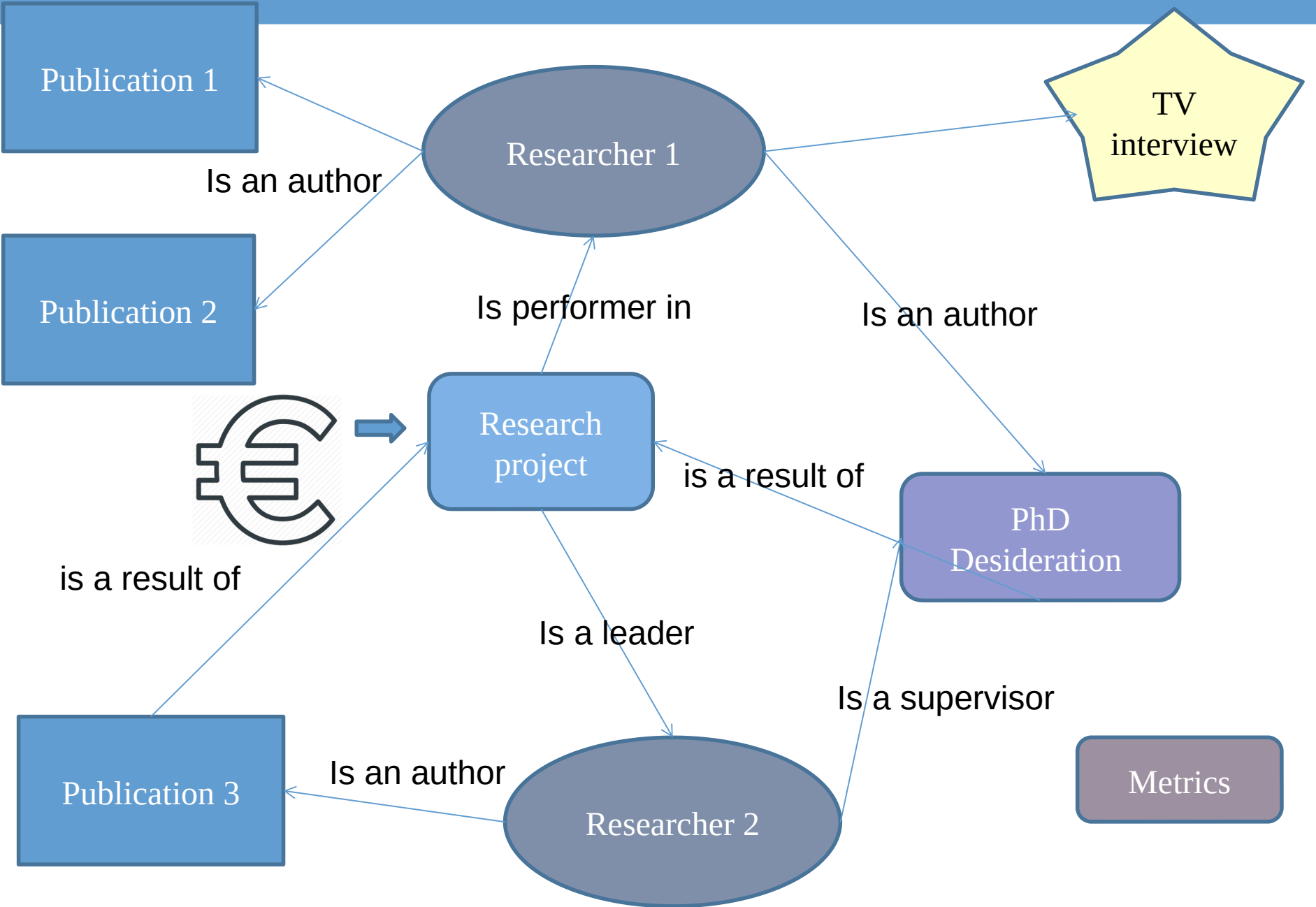
# RIM Goals

## Reporting

- Report to the Ministry and other Funders
- Distribute Funds into subunits
- Report for promotion
- Annual employee evaluation
- Project scoring

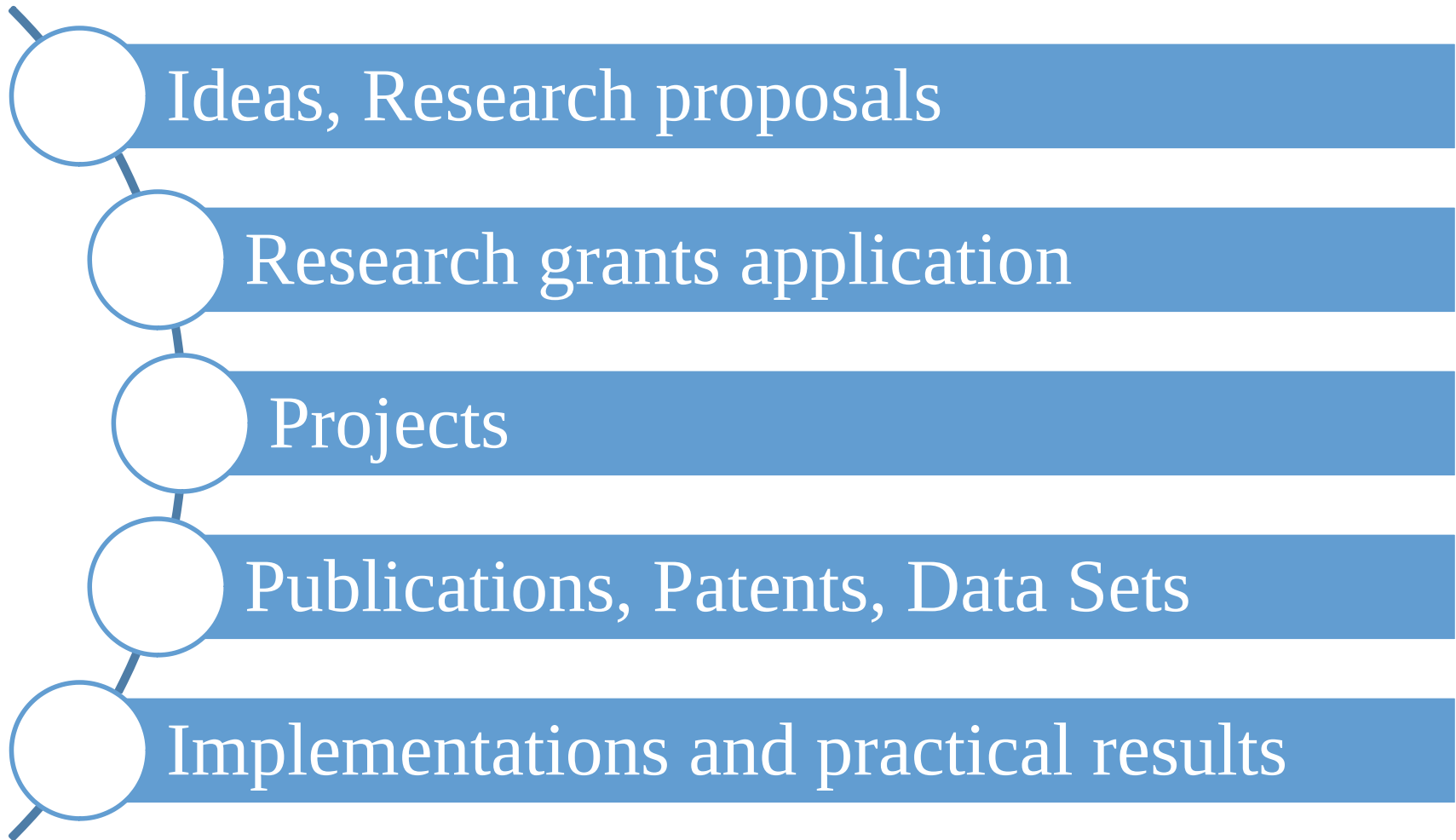
## Utilize Research Potential

- Help to discover teams of expertise
- Help to share data internally
- Suggest journals, conferences and research grants
- Encourage and stimulate competing





# Complete research lifecycle



# Selected types & functionalities

Books

Papers & chapters

Reports

Translations

Engineer's / Bachelors  
theses

Masters theses

Postgraduate theses

PhD theses

Patents

Products

Projects

Technologies

Professional activity

Professional  
achievements (career)

Implementations and  
practical effects (patents,  
products)

Architectural & artistic  
works

Published journals

Conferences organized  
by unit

Affiliations

Authors and employees

Corporate authors and  
other institutions

Conferences (events)

Conferences (series)

Journals and series

Languages

Countries, organizations  
(for patents)

Area, domain, discipline,  
study subject

Study subjects,  
specialization

+Infrastructure

- Full texts
- Metadata

- ▶ Searching
- ▶ Sharing

- ▶ Reporting
- ▶ Evaluation



# Full texts

Start

Repository

Units and People

Publications

PhD theses

Diplomas

Ba edg  
Warsaw University

☐ Kybinski Henryk: Problem optymalizacji reorganizowania zbioru informacyjnego w systemie wyszuki

☐ Rybiński Henryk, Muraszkiewicz Mieczysław: TEST - Baza danych, 2016, Akademicka Oficyna Wydaw

Edit

☐



Fronf Matter.pdf 149 KB

☐



PostISMS\_paper\_JIIS (66).pdf 242,7 KB

☐



JIIS-D-18-00014 (4).pdf 1,32 MB

☐ Bembenik Robert, Skonieczny Łukasz, Rybiński Henryk, Kryszkiewicz Marzena, Niezgódka Marek ( eds.): Intelligent Tools for Building a Scientific Information Platform: Advanced Architectures and Solutions, Studies in Computational Intelligence, vol. 467, 2013, ISBN 978-3-642-35646-9, 548 p., DOI:10.1007/978-3-642-35647-6

☐ Kryszkiewicz Marzena, Appice Annalisa, Ślęzak Dominik, Rybiński Henryk, Skowron Andrzej, Raś Zbigniew W ( eds.): Foundations of Intelligent Systems, Lecture Notes In Computer Science, vol. 10352, 2017, Springer International Publishing, ISBN 978-3-319-60437-4, [978-3-319-60438-1], DOI:10.1007/978-3-319-60438-1

# Data Sets

Profile
Publications
PhD
Research data
Projects
BSc and MSc
Activities
Achievements
Products
Citations
Statistics
Cooperation

Edit



Henryk Rybiński, PhD, DSc, Professor





**Professor**

**The Institute of Computer Science**  
**Faculty of Electronics and Information Technology**  
**Phone: +48 22 234 7731**  
**Room no: 304**  
**Consultations: Monday 14.00-16.00**



## Research data

Number of records: 3.

		Export 0 as:	Editors pivot table ▾
<input type="checkbox"/>	Henryk Rybiński (FEIT / IN) Tabela wyników pomiarów rezystancji materiałów alfa The table of measuring results of the resistance of alpha materials [] Wed May 01 00:00:00 CEST 2019 Politechnika Warszawska		
<input type="checkbox"/>	Henryk Rybiński (FEIT / IN) Ontologia OSJ z Polskim językiem OSJ Ontology [] Wed May 01 00:00:00 CEST 2019 POLITECHNIKA WARSZAWSKA		
<input type="checkbox"/>	Henryk Rybiński (FEIT / IN) Dane tabelaryczne z pomiarów rezystancji materiałów \alpha tabular data from measuring resistance of \alpha materials [] Politechnika Warszawska		

# Gather

Complete,  
consistent  
Metadata

Classification of  
research output

Metrics

Full Texts,  
Research Data

Financial Data  
HR Data

zotero

Reference tools

Export citation

Add to  
BIBTEX

automat



Google  
scholar

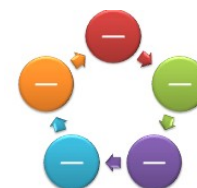


Crossref

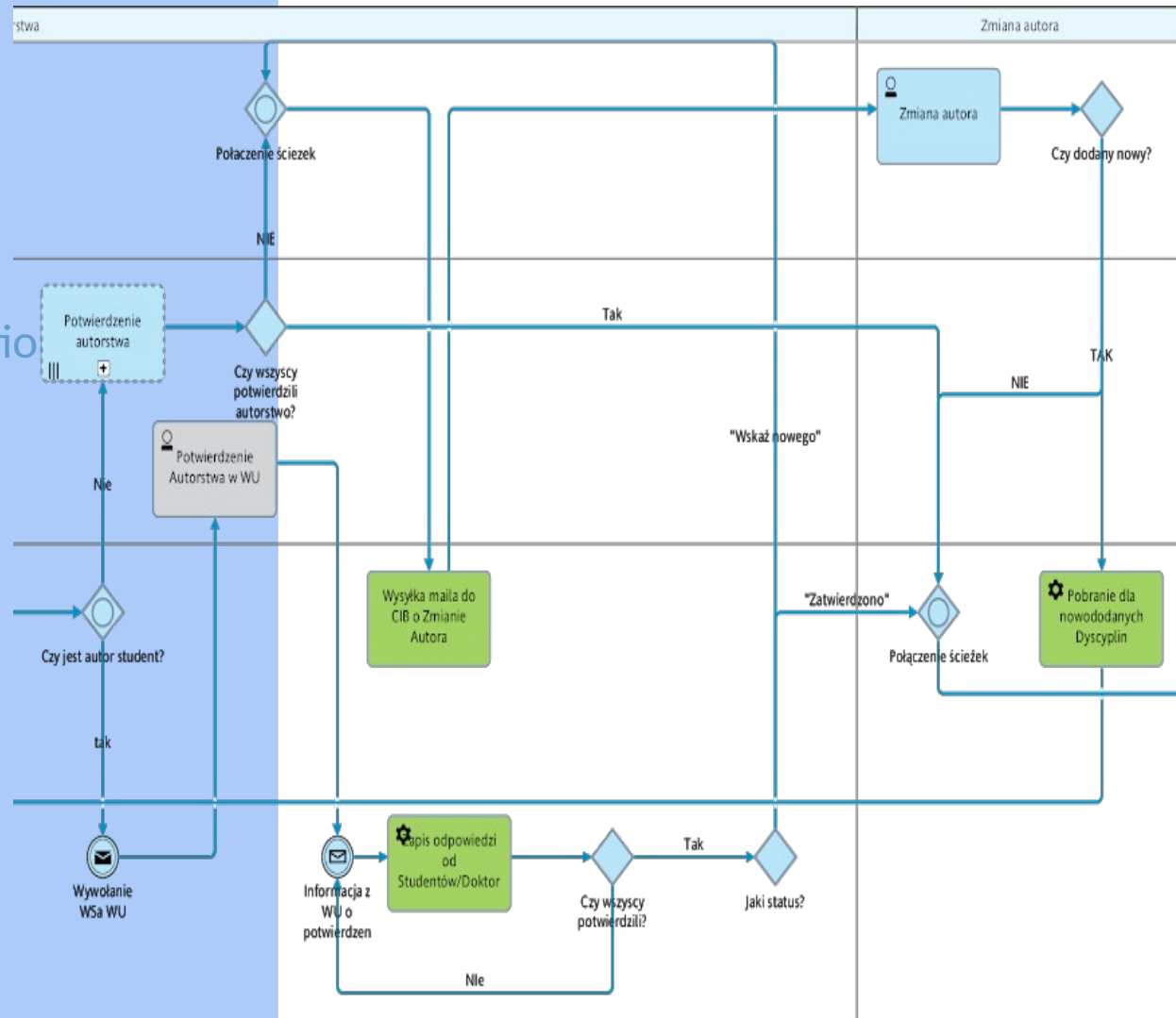
ORCID



Scopus



1. Every assigned author is required make decisions:
  - a. confirm authorship
  - b. assign disciplines
  - c. confirm affiliation
  - d. confirm parametrization
  - e. confirm description
2. Authors responses are collected in Omega-PSIR during the process.
3. New authors can also be added if needed.



Profile

Publications

PhD

Research data

Projects

BSc and MSc

Activities

Achievements

Products

Citations

Statistics

Cooperation

Edit



Professor

**Consultations:** Monday 14.00-16.00

## Researcher Report

Publications	120
PhD theses	12
Participation in projects	53
Research data	3
Supervised BSc and MSc theses	1
Professional activity	14
Professional achievements	6
Products	1

education

data mining

system architecture

artificial intelligence

information systems

software engineering

knowledge representation

knowledge discovery

general science &...

data mining and k...

decision rules

web intelligence

association rules

multi-agent systems

ontology building

semantic technology

text classification

proper nouns

mobile systems

scientific information

knowledge database

text mining

integracja

association rule

scientific resources

technology transfer

concise representation

knowledge retrieval

knowledge representation

design of computation

security

information retrieval

mobile applications

eksploatacja www

mobile applications

computational intelligence

model cooperation

spatial data mining

compound nouns

repozytorium info

repozytorium

text analysis

computational intelligence

distributed computation

graph

research repository

the reliability of...

argument reduction

information retrieval

semantyka



# Get Cited!

Profile	Publications	PhD	Research data	Projects	BSc and MSc	Activities	Achievements	Products	Citations	Statistics	Cooper
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☐ Scholar ☒ Scopus ☐ WoS

hindex = 8, cited by total = 252



no	pub title	cited	date
1	Kryszkiewicz Marzena, Rybiński Henryk: Computation of Reducts of Composed Information Systems, in: Fundamenta Informaticae, vol. 27, no. 2/3, 1996, pp. 183-195	22	12/05/2019
2	Bembenik Robert, Rybiński Henryk: FARICS a method of mining spatial association rules and collocations using clustering and Delaunay diagrams, in: Journal of Intelligent Information Systems, vol. 33, 2009, pp. 41-64, DOI:10.1007/s10844-008-0076-1	19	12/05/2019
3	Rybiński Henryk: On first order logic databases, in: ACM Transactions on Database Systems, vol. 12, no. 3, 1987, pp. 325-349, DOI:10.1145/27629.27630	17	12/05/2019
4	Kryszkiewicz Marzena, Rybiński Henryk, Gajek Marcin: Dataless transitions between concise representations of frequent patterns, in: Journal of Intelligent Information Systems, vol. 22, no. 1, 2004, pp. 41-70, DOI:10.1023/A:1025828729955	16	12/05/2019
5	Kryszkiewicz Marzena, Rybiński Henryk: Reducing information systems with uncertain attributes, in: Foundations of Intelligent Systems / Raś Zbigniew W, Michalewicz Maciek (eds.), Lecture Notes In Computer Science, vol. LNCS 1079, 1996, Springer, ISBN 3-540-61286-6, pp. 285-294, DOI:10.1007/3-540-61286-6_153	13	12/05/2019
6	Podsiadło Mariusz, Rybiński Henryk: Financial Time Series Forecasting using Rough Sets with Time-Weighted Rule Voting, in: Expert Systems With Applications, vol. available on-line, 2016, pp. 1-33, DOI:10.1016/j.eswa.2016.08.066	12	12/05/2019
7	Protaziuk Grzegorz Michał, Kryszkiewicz Marzena, Rybiński Henryk [et al.]: Discovering Compound and Proper Nouns, in: Lecture Notes in Artificial Intelligence, vol. LNAI 4585, 2007, pp. 505-515, DOI:10.1007/978-3-540-73451-2_53	11	12/05/2019
8	Gawrysiak Piotr, Protaziuk Grzegorz Michał, Rybiński Henryk [et al.]: Text onto miner - a semi automated ontology building system, in: Lecture Notes in Artificial Intelligence, vol. LNAI 4994, 2008, pp. 563-573, DOI:10.1007/978-3-540-68123-6_61	10	12/05/2019
	Rybiński Henryk, Kryszkiewicz Marzena, Protaziuk Grzegorz Michał [et al.]: Discovering Synonyms Based on Frequent Termsets, in: Lecture Notes in Artificial Intelligence, vol. LNAI 4585, 2007, pp. 516-525,	8	12/05/2019



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60 readers on Mendeley

[See more details](#) | [Close this](#)



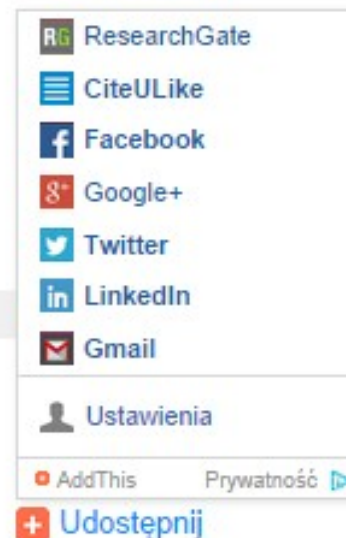
# Propagate your achievements everywhere

ORCiD

Google  
scholar

OpenAIRE

OpenDOAR



# Reports

← → ↻ [omegapsir.pl/RepoPW/info.seam?id=WEITI-45f977de-460e-](http://omegapsir.pl/RepoPW/info.seam?id=WEITI-45f977de-460e-)

Panel redaktora Szukaj Publikacje Patenty Doktoraty Prace dyplomowe Pracownicy Proje

**Profil** Publikacje Doktoraty Projekty Prace dyplomowe Aktywność Osiągni



**prof. dr hab. inż.  
Henryk Rybiński**

Profesor zwyczajny

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Wydział Elektroniki i Technik Informacyjnych

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Telefon: +48 22 234 7432, fax +48 22 234 6091

Pokój: 204

Konsultacje: [poniedziałek 14.00-16.00](#)

**Raport dorobku**

Publikacje	109+
Rozprawy doktorskie	14
Udział w projektach	45
Wypromowane prace dyplomowe	36
Aktywność zawodowa	10

## Report creator

Researcher Report ▼

Years from

Years to

Google Scholar ☒

Web of Science ☐

Scoring nominal ▼

Report level

The Institute of Computer Science (IN) ✕

Pomijaj dorobek nie afiliowany przy jednostce poziomu raportu ☐

Legend ☐

Summary table ☒

Publications ☒

PhD theses ☒

Participation in projects ☒

Supervised BSc and MSc theses ☒

Activities ☒

Academic titles ☒

Download as HTML ▼

Download

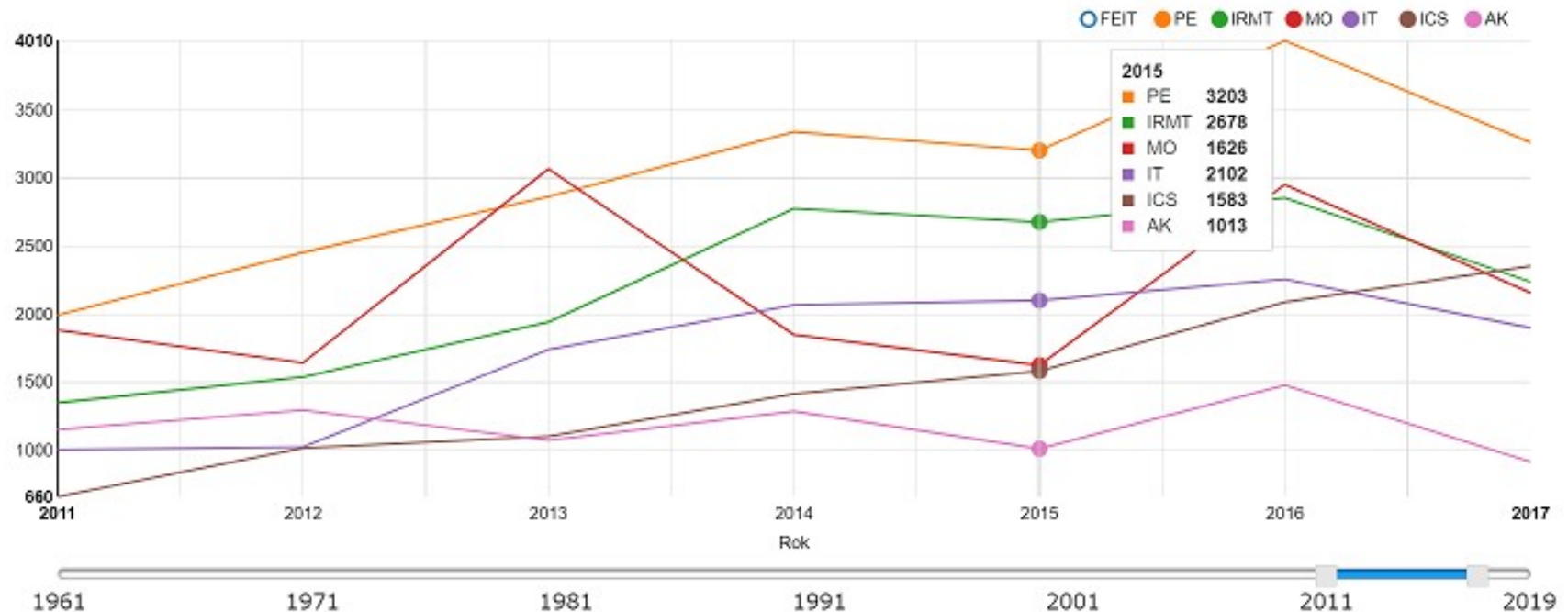
# Statistics of a unit



Technology  
Warsaw University of Technology  
Homepage

○ Publications ● Score

artificial intell...  
algorithms photonics radar  
internet materials optics  
optimization information systems  
optoelectronics & astronomy networks artificial intell...  
general physics data mining

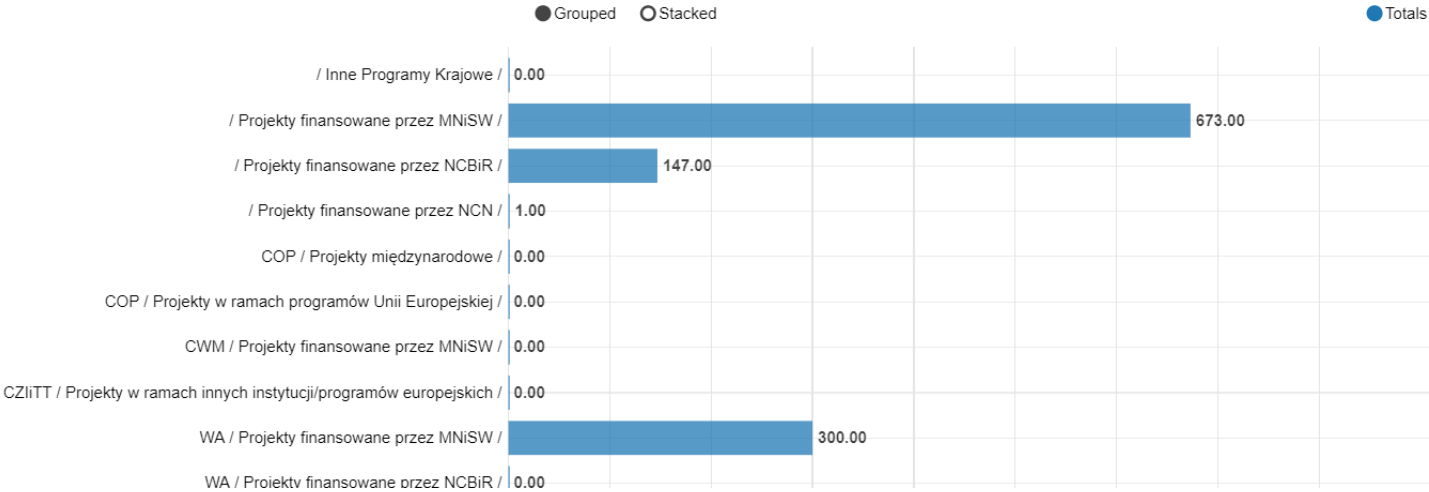


○ Cumulative ● Annual

Unit (1)	project type (root)	project type (leaf)	Totals
	Inne Programy Krajowe		
	Projekty finansowane przez MNiSW		673 364
	Projekty finansowane przez NCBiR		147 144 894,9
	Projekty finansowane przez NCN		1 698 600
COP	Projekty międzynarodowe		
	Projekty w ramach programów Unii Europejskiej		
CWM	Projekty finansowane przez MNiSW		
CZliTT	Projekty w ramach innych instytucji/programów europejskich		
WA	Projekty finansowane przez MNiSW		300 000
	Projekty finansowane przez NCBiR		
	Projekty finansowane przez NCN		111 660
WAIiNS	Projekty finansowane przez MNiSW		
	Projekty fina		
	Projekty fina		
WBMiP	Projekty fina		
	Projekty fina		
WCh	Projekty fina		
	Projekty fina		

TableVisualization

Bar chart



STIMULATE FOR GROW

# Intstitutional teams

Profile	Publications	PhD	Projects	BSc and MSc	Activities	Achievements	Products	Citations	Statistics	Cooperation	Edit
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Professor

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Phone: +48 22 234 7731

Room no: 304

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☒ Display names  
☐ projects ☒ publications

cooperation threshold



cooperation period: 1979-2018



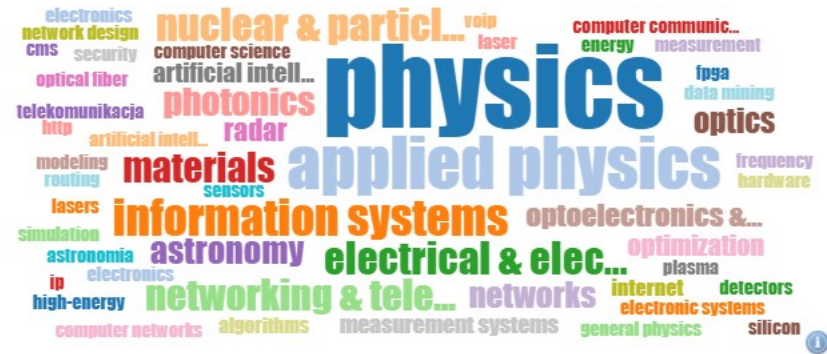
Hints

- Limit the cooperation graph to selected domain by clicking the word cloud
- Double-click a person on the cooperation graph to see his/her profile
- Hover the mouse on the connection between two persons to see the number of publications they did together



Politechnika Warszawska  
Strona domowa

Mapa



# Expert search step 1

- Start
- Repository
- People
  - Persons
  - Experts
  - Experts for media
- Activities
- Projects
- New technologies
- Journals and series
- Conferences
- Statistics
- Tools

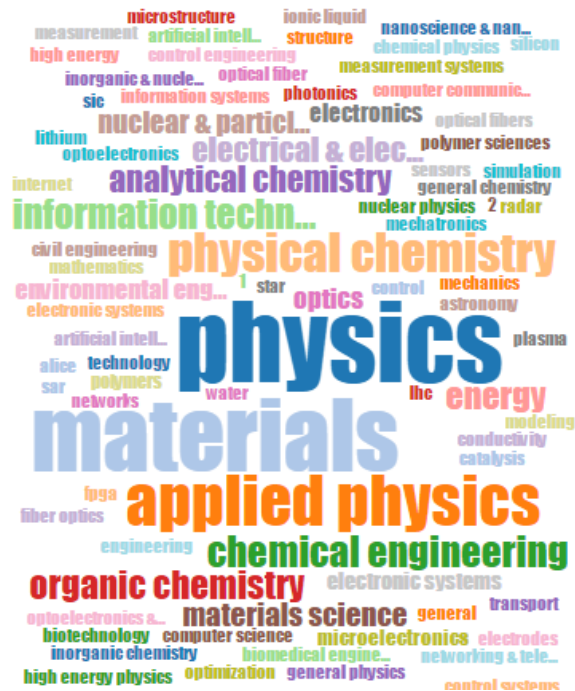
This part of WUT Base of Knowledge allows to search experts or WUT units which specialize in a selected field of knowledge.

☐ Search employees ☒ Domain search

Choose matching criteria: **Scientific achievements** ▼  
The algorithm scores all scientific achievements

Enter keyword:

Warsaw University of Technology





# Expert search step 2

Dziedzina: data mining

Eksperti wg. kryterium

Dorobek naukowy ▼

Algorytm ocenia całość dorobku naukowego



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*Wydział Elektroniki i Technik Informacyjnych*

email : H.Rybinski@ii.pw.edu.pl

Dopasowanie:  [szczegóły]

	w dziedzinie	wszystkie
Publikacje	36	93
Rozprawy doktorskie	7	14
Udział w projektach	7	31
Wypromowane prace dyplomowe		2



**prof. dr hab. inż. Marzena Kryszkiewicz**

*Profesor nadzwyczajny*

*Instytut Informatyki*

*Wydział Elektroniki i Technik Informacyjnych*

email : M.Kryszkiewicz@ii.pw.edu.pl

Dopasowanie:  [szczegóły]

	w dziedzinie	wszystkie
Publikacje	47	83
Rozprawy doktorskie	5	6
Udział w projektach	6	9
Wypromowane prace dyplomowe	2	6



**prof. dr hab. inż. Krzysztof Walczak**

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*Instytut Informatyki*

*Wydział Elektroniki i Technik Informacyjnych*

email : K.Walczak@ii.pw.edu.pl

Dopasowanie:  [szczegóły]

	w dziedzinie	wszystkie
Publikacje	17	39
Rozprawy doktorskie	4	4
Udział w projektach	2	2
Wypromowane prace dyplomowe	3	6



**dr inż. Tomasz Gambin**

*Adiunkt*

*Instytut Informatyki*

*Wydział Elektroniki i Technik Informacyjnych*

email : T.Gambin@ii.pw.edu.pl

Dopasowanie:  [szczegóły]

	w dziedzinie	wszystkie
Publikacje	7	23
Rozprawy doktorskie	1	1
Udział w projektach	1	1

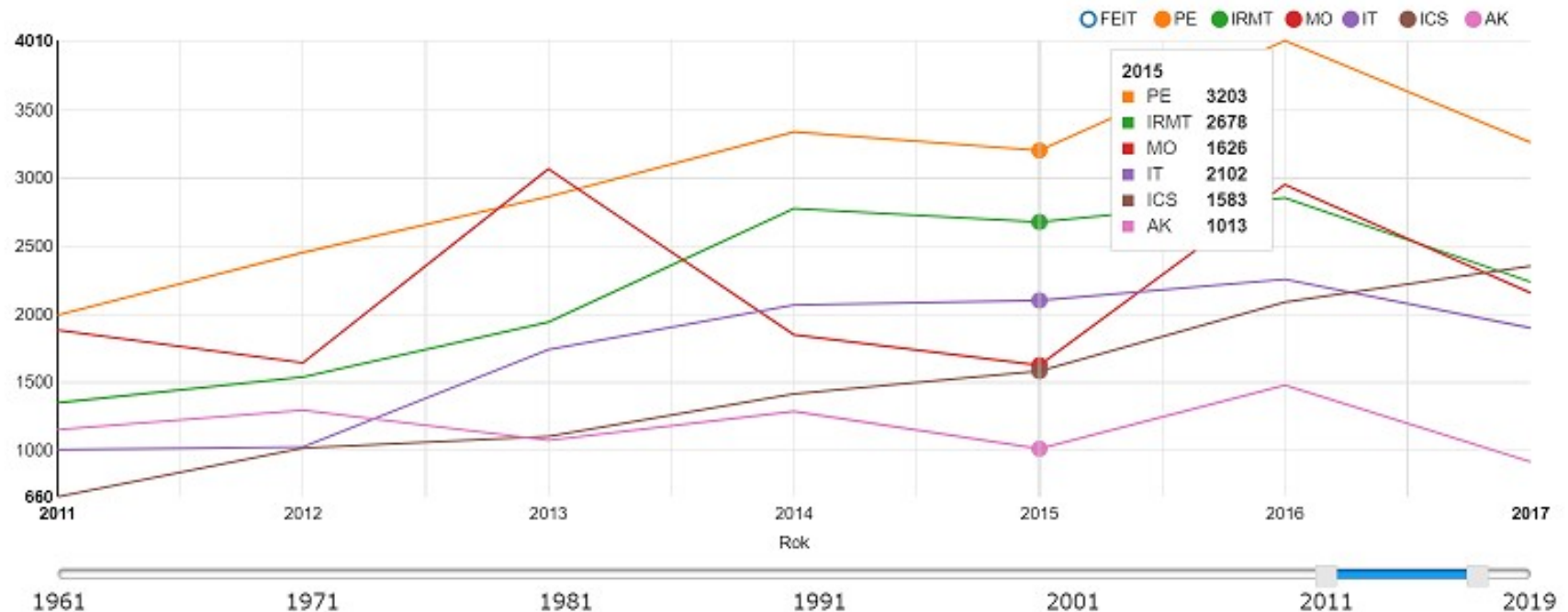
# Statistics of a unit



Technology  
Warsaw University of Technology  
Homepage

○ Publications ● Score

artificial intell...  
algorithms photonics radar  
internet materials optics  
optimization information systems  
optoelectronics & astronomy networks artificial intell...  
general physics data mining



○ Cumulative ● Annual

# Fundings

## CONTESTS SEARCH

contest.startDate - from:  to:

contest.endDate - from:  to:

Open in days - from:  to:

Open on

contest.active: ☐ contest.active.true ☐ contest.active.false

contest.regularity: ☐ contest.regularity.regular ☐ contest.regularity.irregular

contest.projecttype:

Tree



contest.subjectType: ☐ fundamental research ☐ developing research ☐ educational  
☐ investment ☐ dissemination of science ☐ norwegian ☐ implementation  
☐ construction investment ☐ expertise ☐ opinion ☐ other

Search

Search recommendations



Clear

(27)

*Note: search results limited to the selected affiliations*

# OPEN DATA REPOSITORY & ANNOTATION PLATFORM

---

# FAIR Data

F<sub>indable</sub> A<sub>ccessible</sub> I<sub>nteroperable</sub> R<sub>eusable</sub>



Rich metadata+persistent identifier

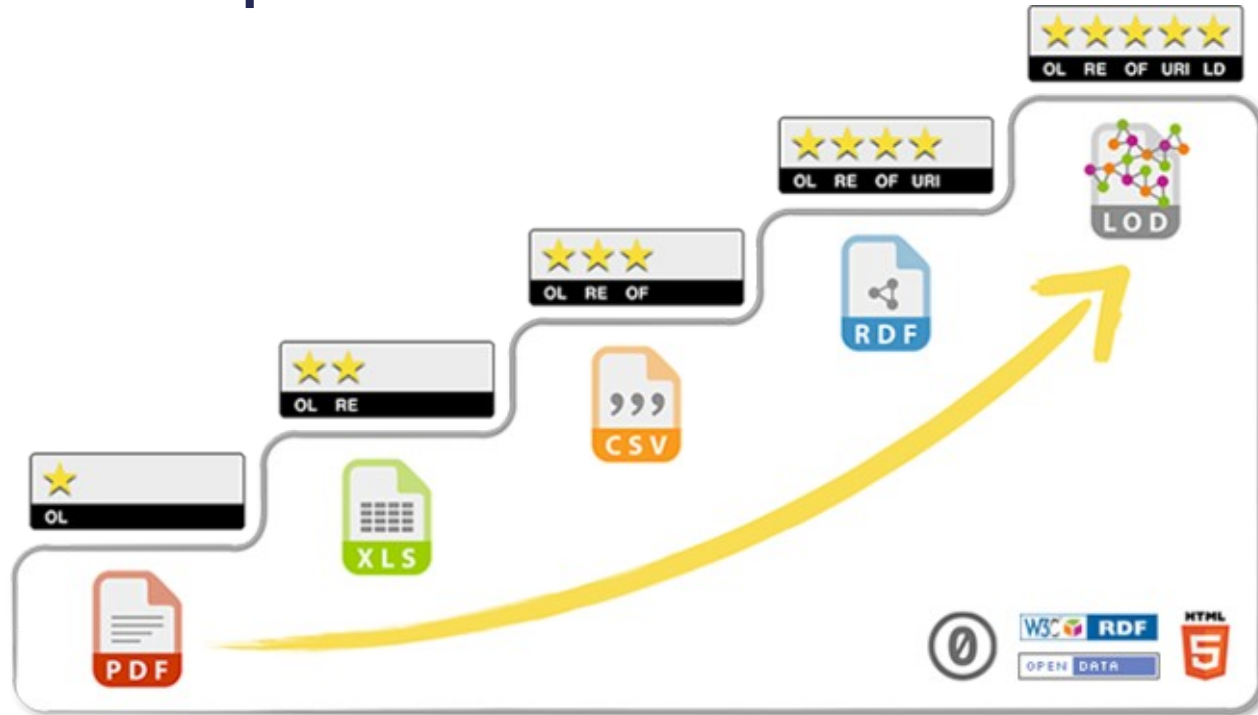
Metadata and data are understandable to humans and machines

Metadata and data are understandable to humans and machines

Metadata description standardisation, common knowledge representation

Clear License

# 5-star linked open data



- ☆ Data is available on the Web, in whatever format.
- ☆☆ Available as machine-readable structured data, (i.e., not a scanned image).
- ☆☆☆ Available in a non-proprietary format, (i.e, CSV, not Microsoft Excel).
- ☆☆☆☆ Published using open standards from the W3C (RDF and SPARQL).
- ☆☆☆☆☆ All of the above and links to other Linked Open Data.

# Korpusomat

Korpusomat (aka “Corpus Machine”) is a service used mostly by linguists and translators to **quickly create automatically annotated text corpora**.

**Automatic annotation** consists of text segmentation into words, recognizing part of speech tags, lemmas and named entities.

The corpus may be queried by the user using a **query language**.

The corpora may be **publicly published** to be used by any user of the service (*this feature is under development*).

# Korpusomat

Zapytanie

[base="uczciwy"] [base="człowiek"]

KONSTRUKTOR ZAPYTAŃ

METADANE ▾

STATYSTYKI ▾

Liczba wyników na stronę

10 ▾

Wyszukaj

Znaleziono 3 wyników.

Lp	Lewy kontekst	Rezultat	Prawy kontekst
1	zgodzę – a ja ani myślę tamtego zrobić".	Uczciwy [uczciwy:adj;sg:nom:m1:pos] człowiek [człowiek:subst:sg:nom:m1]	! Teraz się wszystko wykryło: „Jestem biedny i
2	i o panu wszystko się wyda; o panu,	uczciwy [uczciwy:adj;sg:voc:m1:pos] człowieku [człowiek:subst:sg:voc:m1]	, któryś mnie oszukiwał. Nie ma pan pieniędzy,
3	do grona przestępców, świadomych swego złočyny, aniżeli do	uczciwych [uczciwy:adj;pl:gen:m1:pos] ludzi [człowiek:subst:pl:gen:m1]	, nagle rzeczą przykrą zakłopotanych. Dwóch lub trzech tylko



# Labellery

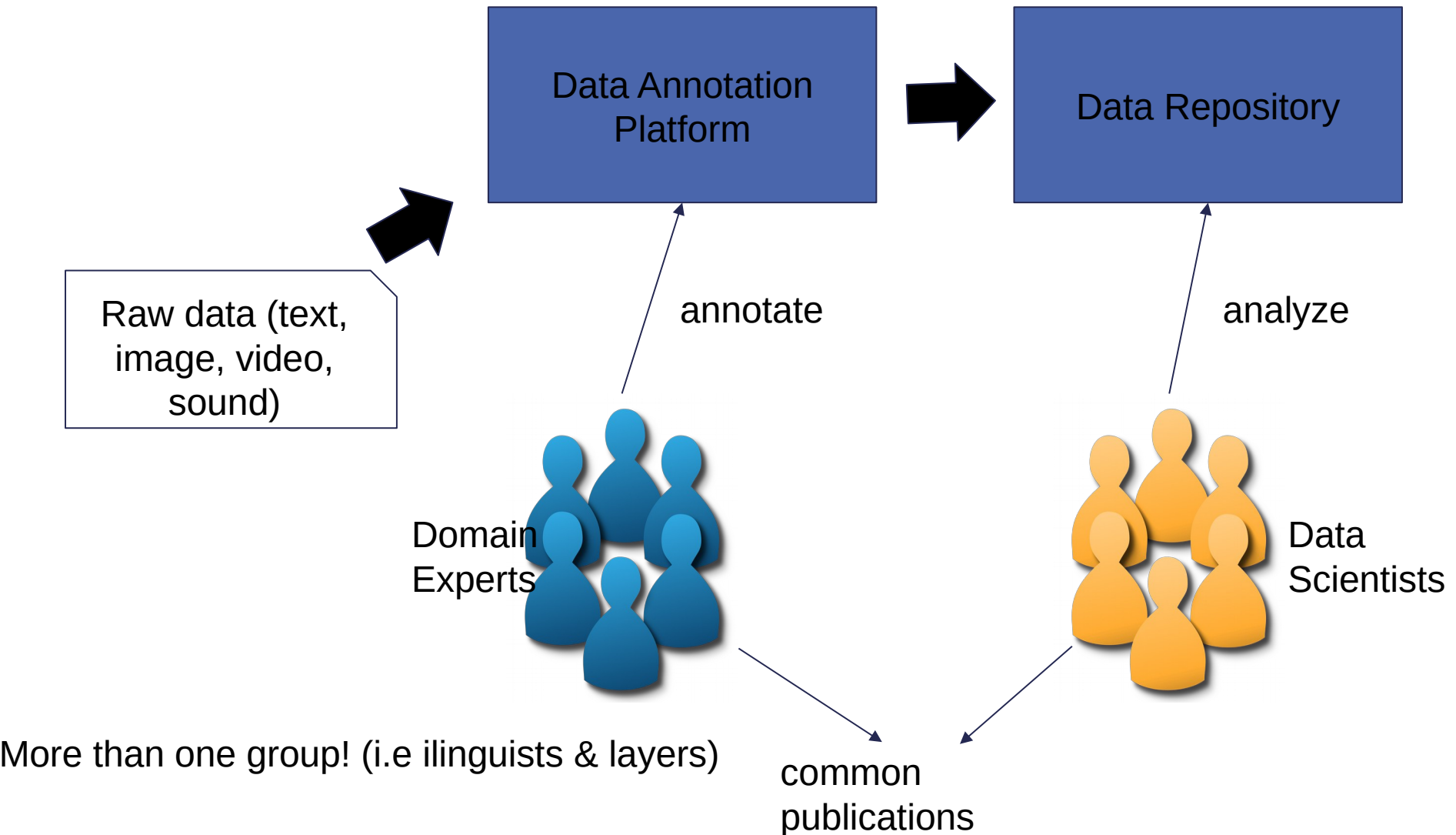
Automatic annotation is great, but in many applications **high quality hand-annotated data** is the crucial element of the process.

For example, **machine learning methods** are currently being used very commonly in many domains. Models used in such approaches need to be trained on pre-annotated data.

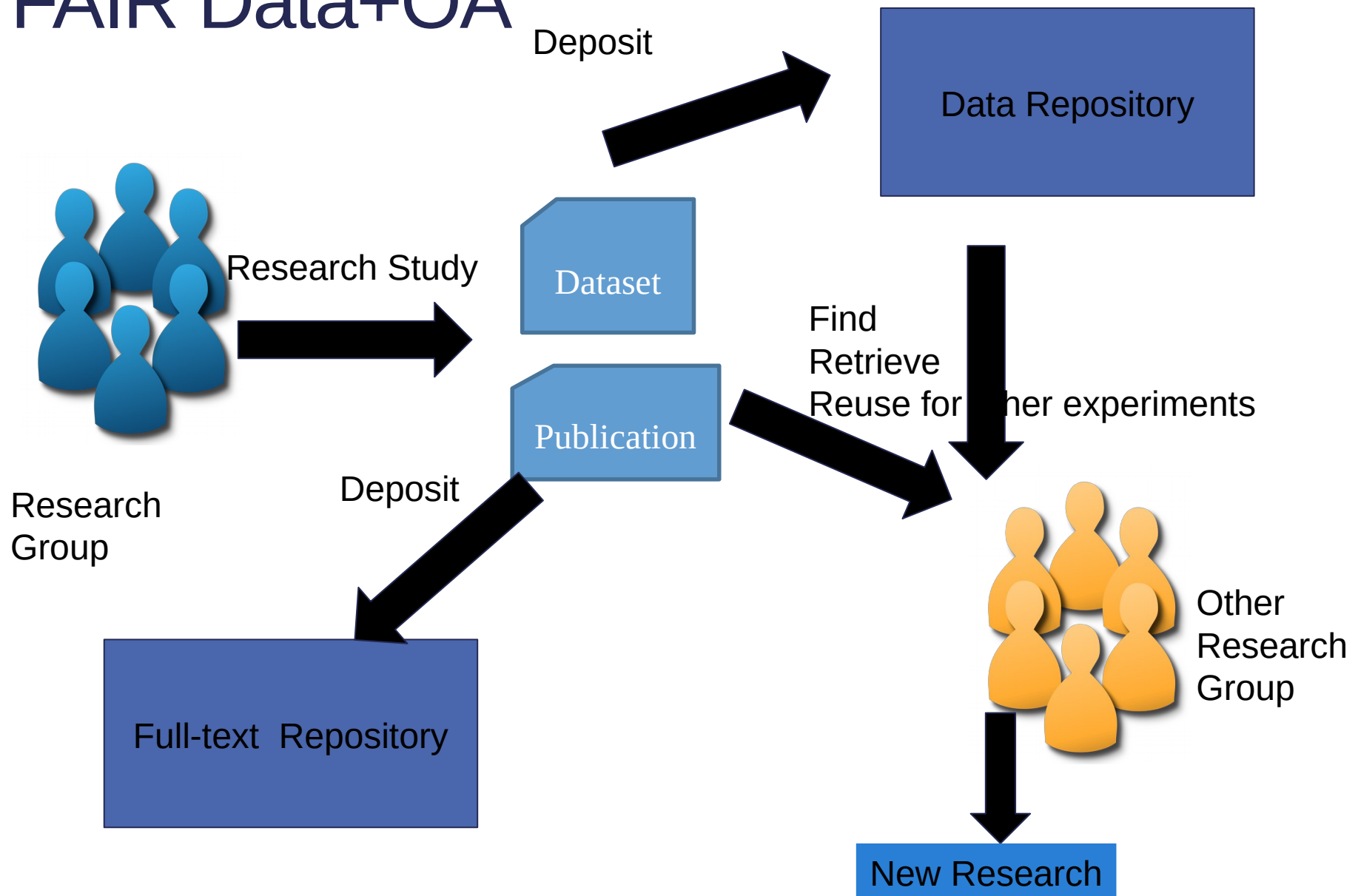
At Labellery we equip annotators with tools to perform their work **quickly and accurately** and match them with organizations needing annotated data.

The data may be **used privately or released openly**, using one of the permissive licenses.

# Labellery



# FAIR Data+OA



# AI IN DIALOGUE SYSTEMS

---



**SigDelta**

# Current issues in dialogue systems

While many NLP-driven dialogue systems exist today, they face numerous problems:

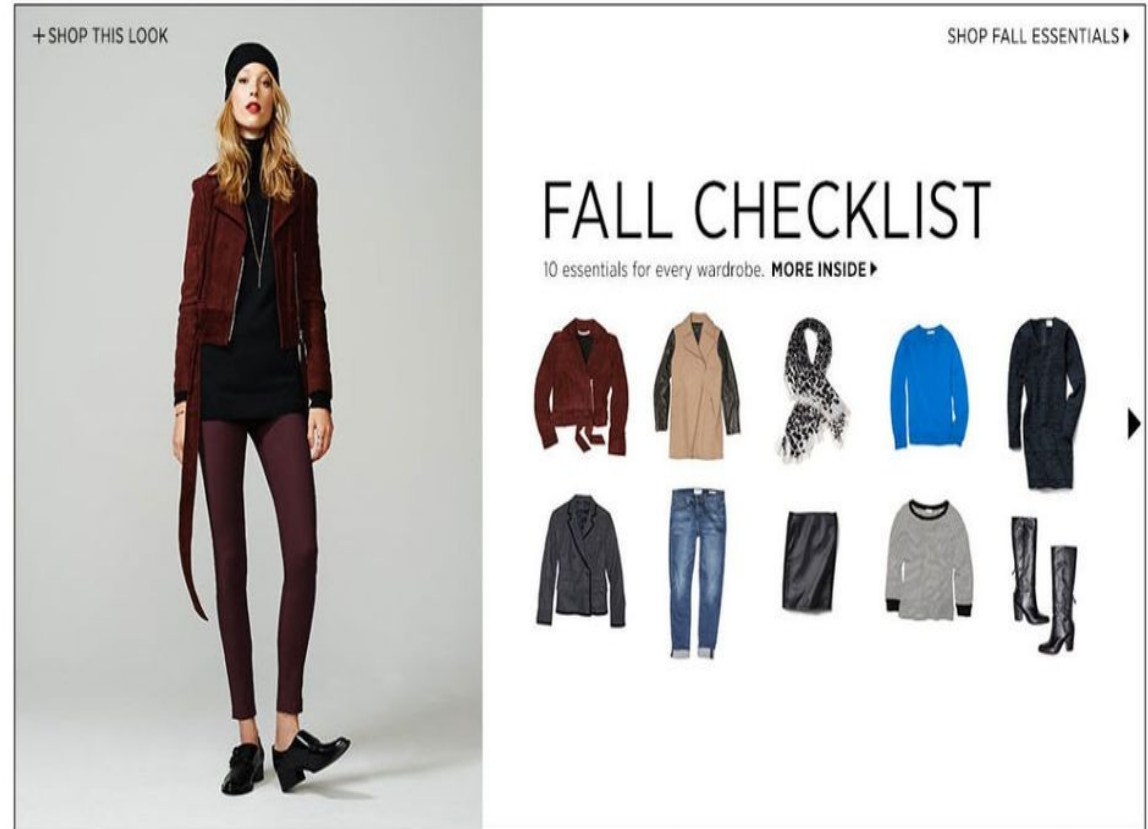
- most of them still rely on pre-determined set of rules (intent-action) and a pre-determined dictionary of entities (e.g. product names),
- the knowledge base, which is used for generating answers needs to be highly structured,
- answers are generated based on manually created templates,
- they are English-focused and systems for other languages are lacking in accuracy compared to English.

# An example in the fashion domain

“I need a **dark top** to match **this look**.”

“Show me the **top offers** for today.”

- Natural Language Understanding
- Image Recognition
- Context



# Natural Language Understanding and context

## NLU

- named entity recognition
- word sense disambiguation
- word embeddings
- additional resources, e.g. WordNet

## Context and Image Recognition

- conversation history, time, date and place of the conversation
- which products are visible or similar to those on the photo?

# An example in customer service

The screenshot shows the ServiceNow customer service portal. At the top is a navigation bar with links: Create Case, Cases, Assets, Users, Publications, Notification (with a red icon and number 7), and Live Chat (with a user profile icon). Below the navigation bar is a large hero section featuring a woman at a computer. The text 'Find Answers Faster' is prominently displayed, with the subtitle 'Find the answers you need when you need them'. A search bar is positioned in front of the image. Below the hero section are three main service options, each with a red circular icon: 'Knowledge' (document icon), 'Ask the Community' (speech bubble icon), and 'Get help' (headset icon). At the bottom, there are three columns of content: 'Most Viewed Articles', 'Recent Discussion Topics', and 'Popular Support Questions', each containing a list of links to various articles and topics.

service**now**

Create Case Cases Assets Users Publications Notification 7 Live Chat

Find Answers Faster

Find the answers you need when you need them

Search

**Knowledge**  
Browse and search for articles, rate or submit feedback.

**Ask the Community**  
Engage with and get answers from your peers and experts.

**Get help**  
Contact support to make a request, or report a problem.

**Most Viewed Articles**

- Replacing a fan Fuse on a router
- Removing the Circuit Breaker
- Router blinking after heating
- Device stops charging when running router
- Configuring the Broadband Router

**Recent Discussion Topics**

- Wireless devices intermittently disconnect from the wireless network
- Troubleshooting Conference Bridges: RTMT and Tracing
- Router blinking after heating
- Replacing a fan Fuse on a router
- Removing the Circuit Breaker

**Popular Support Questions**

- Removing the Circuit Breaker
- Router blinking after heating
- Device stops charging when running router
- Common Router IP and Settings
- Controllers and Applications

“How can I setup Internet access on my new phone?”

“Why is monthly statement higher than usual?”

- Information Extraction
- Combining Knowledge Base with the user profile



# Information extraction

## **Unstructured Knowledge Base**

- large, unstructured knowledge bases are usually maintained within companies working a large number of B2C clients
- automated customer service is possible when this unstructured KB is searchable, structured information can be extracted and a natural language answer can be generated

## **Combining information**

- information from the general KB has to be combined with the user profile, her history of communication with the customer service, billing data, etc.

# Not only English

## **An example of Polish language**

- Polish is inherently more difficult to automatically process than e.g. English
- A smaller number of researchers are working on Polish
- There is a lesser number of language resources available for Polish

**Real world products need to be localized to be successful** -> additional work is necessary to maintain localized language resources, train additional models and understand language differences.